

## REPORT ON FEEDBACK RECEIVED FROM EMPLOYER 2018-19

Feedback Form was supplied to the Head of the Institution for the year 2018-19. The distributed Feedback Form consists of 02(Two) sections – Feedback of Teaching staff (20 in numbers) and Feedback of Non-teaching staff (11+01{librarian}). The Feedback Form was measured on a point scale of 5. The Feedback Form of Teaching staff consisted of 15 parameters and Non-teaching staff consisted of 13 parameters. A simple percentile statistical study of the forms reveals the following information:

### **SECTION 01: TABLE FOR TEACHING STAFF (20 nos.)**

<b>Sl. No.</b>	<b>Parameters</b>	<b>Percentage of Satisfaction (%)</b>	<b>Percentage of Disatisfaction (%)</b>
1	Technical knowledge and skill level of Teachers	95	5
2	Teachers' responsibility towards students	100	0
3	Teaching-Learning Activities performed by Teachers	100	0
4	Classroom Management and Leadership Qualities	100	0
5	Working as part of a team	100	0
6	Developing practical solutions to work place problems	100	0
7	Creative response to work place challenges	100	0
8	Open to new ideas and learning new techniques	95	5
9	Using technology and workplace equipments	90	10
10	Involvement in social activities	100	0
11	Innovativeness/creativity	95	5
12	Relationship with Seniors/Peers/Subordinators	100	0
13	Ability to take up extra responsibility	100	0
14	Commitment to work beyond schedule, if required	100	0
15	Ability to contribute to the goal of the institution	100	0

## **SECTION 02: TABLE FOR NON-TEACHING STAFF (12 nos.)**

<b>Sl. No.</b>	<b>Parameters</b>	<b>Percentage of Satisfaction (%)</b>	<b>Percentage of Disatisfaction (%)</b>
1	General communication skill of employees	83	17
2	Developing practical solutions to work place problems	83	17
3	Working as part of a team	100	0
4	Creative response to work place challenges	100	0
5	Self-motivated and taking on appropriate level of responsibility	100	0
6	Using technology and workplace equipments	100	0
7	Ability to contribute to the goal of the institution	100	0
8	Technical knowledge/skill of the employee	100	0
9	Ability to manage/Leadership qualities	100	0
10	Innovativeness/creativity	83	17
11	Relationship with Seniors/Peers/Subordinators	100	0
12	Ability to take up extra responsibility	100	0
13	Commitment to work beyond schedule, if required	100	0

### **Remarks:**

From Section 01, it is evident that the employer is fully satisfied (100%) with all the 11 parameters of the Feedback Form. The Employer suggested for some improvement in the areas like Technical Knowledge & Skill level of Teachers, openness to new ideas and learning new techniques, using Technology and Work-place equipment and Innovativeness/Creativity on the part of the teachers for the over-all development of the institution.

From Section 02, it is evident that the employer is fully satisfied (100%) with 10 out of 13 parameters of the Form. For the Non-teaching staff, the employer suggested some improvement in the areas like communication skill of the employees, developing practical solutions to work-place problems and Innovativeness/Creativity.

Finally, it can be concluded that the Employer is fully satisfied with the performance of both Teaching & Non-teaching staff of the college, with some suggestions for further institutional development.