

REPORT ON FEEDBACK RECEIVED FROM PARENTS 2018-19

Feedback form was supplied to all parents (CBCS & Non-CBCS) for Arts & Commerce for the year 2018-19. A total of 100 nos. of feedback form was supplied to all the parents. A total of 50 nos. of feedback response was received from parents (i.e. 50% responses received). The distributed Feedback Form consists of 16 questions on a point scale of 5. Excellent, Very Good, Good was measured in terms of percentage of satisfaction and poor, very poor were measured in terms of dissatisfaction. A simple percentile statistical study of the forms revealed the following information:

Sl. No.	Aspect of Feedback	Percentage of Satisfaction (%)	Percentage of Dissatisfaction (%)
1	How do you rate the Academic Environment of the College?	100	NIL
2	How do you rate the quality of the teaching offered to your son/daughter/ward by this college?	100	NIL
3	Your opinion about other activities that are conducted in the college.	70	30
4	Your opinion about the various departments and their support to your ward	75	25
5	Your opinion about Computer Lab of the College	90	10
6	Is your ward given enough opportunities as far as career-orientation is concerned?	90	10
7	Teachers' engagement with students	100	NIL
8	Academic development of your ward	95	5
9	How helpful the Self-Financing courses provided by the college	90	10
10	Health Care Facilities	95	5
11	Library Facilities	100	NIL
12	Sports Facilities	95	5
13	Students' involvement in NSS Activities	85	15
14	Are the authorities easily approachable	90	10
15	The over-all atmosphere of the college	100	NIL
16	Will you recommend your known ones/relatives to study in this college?	90	10

Remarks:

From the percentile statistical analysis of the aspects of feedback form, it is evident that 63% parents were found to be highly satisfactory (100% satisfaction level from all parents). It is also worth mentioning that in some aspects like quality of teaching offered to their children, Teachers' engagement with students, Library facilities and over-all atmosphere of the college, the parents showed 100% level of satisfaction. It has also been observed from the analysis that parents want improvements in some aspects like NSS activities of the college, Self-financing courses offered by the college, Computer Labs and other activities conducted in the college. Finally, it is concluded that there were mixed opinions about all 16 aspects of Feedback Forms supplied to parents, but majority of parents have given positive responses towards these aspects and suggested future improvements in some of the aspects of Feedback Form supplied to them.